**Ethos of Care**

- Promote choice for residents, thus ensuring their rights while maintaining a sense of continuity with the person’s past and giving them hope for the future.

- Afford privacy, dignity and ensure respect and protection for residents.

- Ensure our daily operations enhance the quality of life for all our residents, families and advocates by responding to individual needs and choices.

- Nurture a working environment which will attract, motivate and retain the best people in our sector, support by a robust recruitment process and comprehensive training and development plan.

- Provide a comfortable home for residents in a safe therapeutic environment. Undertake our work in line with sound organisational principles of governance and management through fair and transparent processes.

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**Leading the Way in Residential Care**

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